Terms & Conditions

The terms & conditions listed below apply whether a contract has been made verbally or in writing.

The hirer (named in booking schedule) is responsible for the actions and decisions of all passengers on board including all additional costs incurred in performing the contract whether or not they actually travel with the party.

Quotations

Quotations are given for Taxi/MPV. Quotations are valid for 7 days unless otherwise notified.

Use Of The Vehicle

The hirer cannot assume the use of the vehicle between outward & return journeys, nor that it will remain at the destination for the hirer's use unless this has been agreed with The Company. The Company reserves the right to levy additional charges for additional mileage or time to that agreed. The charges will be pro rata & in accordance with booking confirmation.

Bookings

The hirer is solely responsible for checking the booking correspondence (usually through email/text) for accuracy and completeness. Any errors must be notified to the company as soon as possible. Amendments to bookings can only be considered upon confirmation in writing from the customer. If the hirer does not receive an updated booking confirmation from the company, then the hirer must assume that the existing booking has not been amended. It is the hirers responsibility that all trip details are complete and correct. Never should a verbal amendment to any booking be considered as a confirmation that the existing booking has been updated.

Seating Capacity

Drivers will not carry any extra passengers over the seating capacity.

Animals

Animals will not be carried on any vehicle, except guide dogs & Assistance dogs.

Payment

The total balance must be paid in full prior to the outward bound journey prior to the hire taking place.

All quotes are valid for 7 days following the quotation date (unless agreed otherwise). Quotation price secured upon payment of deposit of no less than 10%.